

# Hospitality Action Employee Assistance Programme



*Helping our people*

## EAP Subscribers

Since launching in January 2014, our Employee Assistance Programme is now subscribed to by over 180 companies, supports over 110,000 hospitality people and continues to grow. Subscribing companies include: The Calcot Collection, Caledonian Club, CH & Co Group, Dine Catering, City Pub Company East & West, Elite Hotels, The Farmers Club, Firmdale Hotels, Greenclose Hotels, Harrison Catering, Hawksmoor, Le Pain Quotidien, Living Ventures, Le Manoir Aux'Quat Saisons, Milsom Hotels, Oxford & Cambridge Club, Red Carnation Hotels, Rick Stein Restaurants, The Ritz, Shangri-La at the Shard, SoHo House Group, TGI Fridays, the Vineyard at Stockcross, Vacherin, wagamama, Whitbread and the Zetter Group.

## What Our Subscribers Say about the EAP

### **Richard Ball, Executive Chairman, Calcot Hotels:**

"It provides our staff and managers with an invaluable support system for a wide range of challenging personal issues – many of which require more expertise than we can rightly expect our managers and HR team to have."

### **Phil Roker Managing Director, Vacherin:**

"Hospitality Action carries out fantastic work and we have always been aware of how they support those within in the industry. We value our staff's well-being above all things and adding the Hospitality Action EAP to our existing benefits package is a great way to ensure that we continue with our commitment to employee engagement and well-being."

### **Ceri Gott, HR Director, Hawksmoor**

"Hospitality Action came to our aid after the horrendous events in Borough Market. We wanted to do everything we could to support people, to be honest we didn't know how to but Hospitality Action did. Within a day of contacting them, we had a post-trauma specialist on hand running group and individual sessions to support people who had been working in the restaurant on the night, and those (including me) who weren't there but were involved in offering support. Our people can't quite believe how much help is available from Hospitality Action when they hear about it, and that it is an organisation that understands them and their issues."

### **Kelly Banks, Senior ER & Policy Manager, Whitbread**

"We continue to receive very positive feedback from management and staff regarding the service and advice given via Hospitality Action. Take up of the services on offer increases year on year, since our relationship began in 2013. Businesses who subscribe to the scheme will also be supporting the hospitality industry's charity, enabling them to continue with their vital work."



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