**Main Grants**

**Quotes from Beneficiaries:**

Thank you so much. You honestly don’t know what this means. I thought I was on my own!!! Thank you so much from me and my 4 children. *Beneficiary helped to re-start in a new property who was fleeing domestic violence. Beneficiary was also signposted to HA helpline for emotional support and to support organisations for those experiencing domestic violence,*

Thank you so much for the grant you awarded us. It's going to a great deal of difference and we cannot thank you enough for your generosity. *Beneficiary who received an award to help pay council tax arrears and general living costs.*

**Quotes from Supporting Agent on behalf of Beneficiaries:**

I am absolutely amazed for Mr C. Thank you guys so much for your help on this and I can tell you now it is going to make such a difference. *On behalf of a beneficiary who received help with general living costs and replacement carpets.*

**Covid-19 thank you re: Main Grant from a Supporting Agent**(one for Impact Report?)

I have just spoken to Ms P and informed her of this and passed on your best regards, she is delighted and says to let you know she is extremely grateful for receipt of the grant it will help her is so many ways. I also know that she has been very low in mood since stopping work, and constantly worrying about bills,during the Covid 19 restrictions so hopefully this will give her some relief. *On behalf of a beneficiary who’d had to stop working due to ill-health, grant awarded to help with arrears and general living costs whilst adjusting to new financial circumstances.*

**Family Days Out**

‘Thank you so much for the tickets for a day out at Thomas Land.We had a great day the weather was lovely, my son enjoyed it so much he was excited by everything. There was a zoo there and a huge play area with dinosaurs which he loves.’

‘I just wanted to say thank you so much for our day out at Gulliver’s World, you have made our children so happy. We all had a great time, even the rain didn't bother us. We were there when it opened and left when it closed so it was a tiring day but definitely worth it.

Once again, thank you so much.’

**Winter Fuel Grants**

‘This grant makes such a difference to my life. I worry all the time how to make ends meet. This reduces my anxiety and helps me to relax in the evenings, giving me a better sleep.’

‘Thank you so much. With this grant I can let my grandchildren come and see me, usually my flat is too cold for them.’

**School Uniform Grants**

‘The help and support you offer is truly amazing and my family and myself are so immensely grateful …. It has been the hardest year of my life and honestly you guys have made more difference than you probably realise. …. Thank you!!!’

‘Fantastic support, thank you, especially as my children previously got bullied for wearing the wrong shoes’.

“My son was involved in an accident causing serious injuries and had to be flown to hospital. The accident happened at school causing PTSD and he had to have his school uniform, coat, bag, shoes etc cut from his body on the scene by paramedics so this grant is really helpful.”

“My son is starting school in September so needs everything. My daughter is at secondary school and all uniform including PE Kit needs to have the school logo which is expensive. I’m in a debt management plan so don’t have any credit to help buy uniform for the kids’”

**Employee Assistance Programme**

**Counselling Feedback:**

“My counsellor was absolutely fantastic! Thank you so much for your support throughout the last 6 weeks. I feel that my mental health has improved 10 fold and I'm much more positive and happy going forward with my life. I would highly recommend him as a kind, knowledgeable and helpful person to talk to through difficult times.”

“Excellent and professional service. I would highly recommend to any of my colleagues”

“My counsellor was amazing and completely understanding, she gave me life changing tips for living with anxiety.”

**Client Testimonial (EG getting this approved by Buzzworks as edited from a longer testimonial):**

Employee training and wellbeing is a core principle for the business here at Buzzworks and we have developed our own health and wellbeing strategy

Hospitality Action perfectly complements what we are trying to achieve, their Employee Assistance Programme offers such a wide-ranging level of support services, allowing us to encourage positive mental health and wellbeing for all of our people both inside and outside of work.

We have been thoroughly impressed with Hospitality Action throughout our two-year relationship and we could not recommend them highly enough, both as a resource to help our team, but also to underpin the values that we have built our business upon.

**Carole Lamond, People Director, Buzzworks**

**GF QUOTES**

“Thank you so much for my birthday card. It made my day to receive it and I just wanted to let you know how much I appreciate all you do for me throughout the year too.”

“I can’t say thank you enough for all your support. It is so very thoughtful of you to think of us all in the ways you do. Thank you for everything."